



Effective Communication & Dementia

Join our experienced training team on an enlightening journey to understand the vital role of effective communication in dementia care. Explore challenges related to memory, language, and sensory issues, and gain practical insights to adapt communication strategies to individual needs.

Understand how recognising behavioural patterns can help carers decode underlying messages and address any unmet needs effectively. With your newfound knowledge, cultivate empathy and improve outcomes by tailoring communication to the needs of the individuals you care for.

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Learning Outcomes

- Understand the importance of effective communication in dementia care
- Understand the impact of memory and language difficulties on communication
- Recognise how sensory difficulties may impact on communication
- To be aware of how to adapt communication to meet the needs of individuals
- Understand how to promote effective communication
- Use appropriate verbal and non-verbal communication
- Understand that behaviour may be a means of communicating unmet needs

Course Content

Module 1: Understanding Effective Communication in Dementia Care

- Delve into the importance of effective communication in dementia care
- Explore the impact of memory and language difficulties on communication
- Recognise the significance of sensory difficulties in communication breakdowns

Module 2: Adapting Communication Strategies

- Learn to adapt communication techniques to meet individual needs
- Discover practical tools for adjusting communication methods effectively
- Develop strategies for overcoming barriers to communication in dementia care settings

Course Content

Module 3: Promoting Effective Communication

- Explore methods for promoting effective communication in dementia care environments
- Understand the power of verbal and non-verbal communication cues
- Learn how to create a supportive and communicative atmosphere for individuals with dementia

Module 4: Interpreting Behavioural Patterns

- Unveil the underlying messages behind behavioural patterns in dementia care
- Recognise behaviours as potential indicators of unmet needs
- Develop skills for responding empathetically and effectively to behavioural cues

Module 5: Putting It All Together

- Integrate knowledge and skills gained throughout the course
- Practice applying effective communication techniques in real-world scenarios
- Reflect on personal growth and development in communicating with empathy and understanding